

OWNERS MANUAL and
WARRANTY POLICY



1. Disclaimer

The contents of this manual (including but not limited to information about Conqueror Australia's products and services and operating recommendations) are provided for general information purposes and are a guide only. Every effort has been made in the production of this manual to provide accurate information and to encourage Conqueror Australia costumers to use safe working; however, you **must** make and rely on your own assessment of your particular situation to determine the suitability and usefulness of this information.

Accordingly, Conqueror Australia makes no representations, warranties or guaranties either express or implied, regarding the suitability of usefulness of this information. Conqueror Australia accepts no liability for any loss, damage, claim or expense suffered by you arising from your use of or reliance on the information provided in this manual.

2. Stabilizing the Camper Trailer when Setting up Camp

- The first thing to do is decide if you are going to need the car while the UEV is at rest. If this is the case unhitch the vehicle and use the jockey wheel to stabilize the front.
- Next loosen the clips holding the stabilising legs to the UEV.
- Place the legs on the ground/blocks of timber and adjust to suit the terrain so that the vehicle is level.
- It is good practice to utilize the jockey wheel to apply extra pressure to the rear stabilizing legs thus giving the UEV a very stable stance whilst at rest and allows water to run off easily.
- To disengage the stabilizer legs it is easiest to lower the jockey wheel first, this removes excess pressure applied to the legs and in turn makes them easier to fold away.
- Levelling the UEV can be achieved in an number of ways:
 - Using wooden blocks/chocks
 - Making a hole for one of the wheels
 - Using your hi-lift jack on the side in one of the designated jacking points
- Note: Always remember to fold the stabilizing legs away before breaking camp.

3. Water Management

3.1 Diesel System Operation (Webasto)

- Check the coolant and diesel levels
- Ensure there is water in the plumbing system
- Switch the hot water system isolator on
- Switch the hot water amber switch on (under the isolator). It will light up when switched on
- Allow approximately 5 minutes for the system to reach operating temperature
- To turn the hot water system off after use, turn the hot water orange switch to the off position

- Give the system a couple of minutes to shut down and purge before switching off the hot water system isolator

Gas System Operation

- Mount gas hot water unit
- Connect water lines and gas lines
- Ensure there is water in the plumbing system
- Turn on hot water unit
- Select setting to “Summer” and ensure “Gas” and “Water” are set to mid-range
- Turn on water pump and hot water is instantaneous
- Do not use hot and cold taps at the same time, use hot only

3.2 Pressure Pump

All models are fitted with a 12V water pump which is wired directly to switch board and there is a separate on/off switch for the pump operation. When travelling, make sure that the pump switch is turned off. To use, switch on, listen for noise (should stop after 2-5 seconds), system is now pressurised.

3.3 Water Flow Meter

There are two types of water flow meters fitted depending on vehicle and/or personal customisations – a Flush Mounted Flow Meter or a Battery Operated Meter. Both operate on a ‘count down’ basis, i.e. as you use water it counts down backwards to zero. Re-set the water flow meter to your tank capacity every time you refill your tank. Flow meters beep with 10L remaining.

3.4 Gravity Fed Taps

Gravity fed taps are fitted to every UEV so that in the event of power loss (which would disable the pressure pump) you will have access to the water in your tanks.

4. Electrical Systems

The 240V and 12V electrical systems have been fitted according to Australian Standards. Under no circumstances should any changes be made to the electrical system or should any fixed appliances be added. Failure to comply with this could render the electrical system unsafe, which could result in death. Under no circumstances shall a non-authorized person remove the electrical board. 240V electrical wiring can only be altered or changed in any way by a certified licensed electrical contractor. In the case of any 12V problems only an authorized auto electrician should carry this out.

4.1 Battery Management

The standard battery fitted by Conqueror Australia is an **AGM DEEP CYCLE** type which is fully sealed. The only maintenance required is to occasionally check the terminals for corrosion and tightness. **DO NOT** fit any other type of battery.

Damage can occur to the battery by overcharging or over discharging. As delivered your UEV battery management system and solar (where applicable) is limited/regulated and will not overcharge the

batteries. If for any reason another type of charger is used, ensure the voltage does not exceed 14.1 volts and the charger is configured for AGM type batteries.

If the battery is being overcharged it will emit a smell similar to rotten egg gas. If this happens stop the charging processes immediately and consult your Conqueror dealer. The battery should not be discharged below 10 volts. Your UEV battery management system has a low voltage cut out which is set at 11.5 volts.

Where possible store your UEV connected to 240V power; once maximum charge is received the power draw will be negligible. If this is not possible, ensure the system is charged at least once a month for 24-72hrs. Please ensure you do not let your battery reach 0% charge. Deep cycle batteries are designed to go up and down in charge, however if they reach zero they may cease to recharge. Completely draining your batteries of charge may void the battery warranty.

4.2 Charging your UEV

The following provides general information; please also refer to your series specific manual for information on your particular UEV.

4.2.1 Charging from 240v or Generator

- Plug charging cable into 240v (wall socket or generator)
- Switch the Main Breaker switch to the 'On' position
- Switch the Battery Isolator switch to the 'On' position
- The battery charger will start automatically and you should notice a rise in battery voltage on the LCD screen or LED indicator panel

4.2.2 Charging from a portable solar panel

- If your UEV is fitted with roof mounted solar, the charging will be done automatically. You do not need to plug anything in or switch anything on. The amount of charge going into the batteries will vary with the climatic conditions. You will be able to see an increase in voltage as the panels put power into the batteries. Over time and use, dust will build up on the panels. For efficient use, the panels must be clean so please check periodically.
- For portable solar systems with REDARC battery management system, these need to be plugged into the 2nd Anderson plug and not the same Anderson plug used for your car connection. If the panel is plugged into the same plug used for your car, the solar will not put power into your UEV. (REDARC battery management system will beep over voltage).
- As with the roof-mounted panels, to gain the most efficiency out of your panels it is recommended that you make sure that the panels are clean and positioned to have the most amount of sunlight on them. REDARC battery management systems do not require solar panel regulators as this is built into the battery management system.
- For portable solar systems without REDARC battery management systems, these need to be plugged into the Anderson plug used for your car connection and not the 2nd Anderson plug.
- If using a Solar Panel supplied by Conqueror Australia, plug the 'Solar' Anderson plug on the camper trailer into the solar panel regulator and plug the solar panel into the regulator.
- For the best results point the panel directly perpendicular to the sun.
- Ensure that the mobile panel is configured to charge an AGM deep cycle battery.
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4.2.3 Charging from your Tow Vehicle

- It is the operator of the tow vehicles' responsibility to ensure the Anderson Plug is fused on their vehicle before connecting it to the trailer
- It is the responsibility of the operator to have their vehicle setup to work in unison with the Conqueror Australia camper trailer and charge the batteries effectively. This extends to making sure their vehicle will charge through the trailers 12v electrical system and components. You must ensure you have large enough cables running to your Anderson plug to limit a Voltage drop.
- To charge the trailer when connected to the tow vehicle, plug in the Anderson plug
- The trailer will charge through the Anderson plug even when all breakers are switched off
- It is advisable to have a dc-dc charger installed in your motor vehicle to aid in charging a second battery in the case of a dual battery system. This will also assist in charging the trailer batteries.
- As a general rule, all batteries in a battery management system should be of the same make and type for charging efficiency and battery life. We would also advise customers to have a deep cycle AGM battery fitted as your auxiliary battery in your car. The reason being that this is installed in the trailers and aids in efficient charging of the entire battery system.

4.2.4 Utilising 12v Power

- Switch Isolator Breaker on
- Switch Outlets Breaker on
- 12v power will be available at the two external Hella sockets
- Power will be present at the Anderson plug to the fridge
- The stereo will be powered (if installed)
- The fans will be powered (if installed)

4.3 Water Pump and Cigarette socket

- The water pump and cigarette lighter socket share a breaker
- First make sure the Battery Isolator breaker is switched on
- Then switch the Light and Pump breaker on
- To use the pressurized water pump, switch on the water pump switch
- Only when the lighter breaker is on, and water pump switch is on, will the pump work
- It is good practice to only switch the pump on when actually needed, un-necessary pump use will lead to premature failure. It is also a good idea to switch the pump off of an evening and when towing the camper
- When the Lighter and Pump breaker is switched on you also have 12v power available at the cigarette lighter socket on the electronics panel. This socket is primarily used for powering the TV (when installed)

4.4 Fridge Operation

- To run the fridge while in motion the battery isolator and outlets circuit breakers must be switched on. This allows 12v power to run to the Anderson plug where the fridge plugs into.
- On all trailers, there will be a fridge switch that must be turned to the 'on' position
- When your UEV is stored for any period of time, your refrigerator should be completely dry inside and the door should be left slightly open to allow air circulation in the refrigerator, otherwise mould could build up on the inside surfaces of the refrigerator. You should refer to the warranty and instruction manual as supplied with your fridge for further information on refrigerators.
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Gas Management

LPG gas is readily available throughout Australia from service stations, some caravan parks and service centers. The main valve on the LPG gas container should be tightened by hand only, using caution not to over tighten. Handle your LPG bottles with care. When connecting or disconnecting your gas bottle, the connections are left-hand threads. Always have your gas cylinder valve closed when travelling or not in use. Your gas regulator is factory preset and you should never attempt to reset the gas regulator yourself. Only have an authorized service agency make any adjustments to your regulator.

IMPORTANT

Never refill a caravan gas cylinder with Auto Gas. This auto gas is a mixture of gases especially formulated for cars. If used in a caravan cylinder it could be a health hazard due to the incorrect burning qualities of the gas. Caravan gas cylinders should only be refilled using LIQUID PROPANE GAS.

WARNING: IF YOU SMELL GAS:

Take no action that will put yourself or others at risk. Where safe to do so:

- Extinguish all open flames, pilot lights and smoking materials
- Keep bystanders away
- Do not touch electrical switches
- Shut off the gas supply at the cylinder valve
- Open doors and other ventilating openings
- Leave the area until the odor clears
- Have the gas system checked and leakage source corrected by an authorized gas installer before using the system again

4.5 Gas cylinders

Gas cylinders generally have a life of ten years after which time they have to be re-stamped and certified by an authorized company to ensure that your gas cylinders are in perfect condition. Where possible, in exposed salty conditions they should be covered to avoid the buildup of rust and you should always ensure that the valve on the gas cylinder is turned off when storing your UEV for any length of time.

5. Brake Management

ENSURE AT ALL TIMES THAT THE TOWING CAPACITY OF THE CAR AND THE MANUFACTURER'S RECOMMENDED LADEN WEIGHT IS NOT EXCEEDED.

5.1 Electric Brakes

Electric trailer brakes when used and adjusted properly will provide many kilometers of smooth, dependable braking operation. On new trailers a break-in period may be required to achieve maximum braking performance. In order to maintain the safe reliable stopping power of your brake system it is recommended that the brakes be serviced at regular intervals. The upkeep and servicing of the brakes is a service function, not a warranty item. Failure to properly service and maintain the brakes will void your warranty. Electric brakes may, from time to time, need adjusting. It is suggested to do so after approximately 2000km.

5.2 Electric brake controller

Once properly installed and adjusted the brake controller can be operated both automatically and manually. The operation will depend on the type of controller installed. Please consult your brake controller manual for further information. Correct brake balance is obtained when the trailer brakes have a slight lead over the brakes on the towing vehicle. This can be accomplished by the adjustment of the controller in the towing vehicle. When correctly adjusted there will be no sensation of the trailer pushing the vehicle, or any excessive pull during braking.

WARNING

There are several different types of brake controllers sold, some with and other without motion sensors. If a brake controller without motion sensor is used the trailer brakes will not be applied in proportion to the vehicle and smooth synchronized braking will not be achieved.

5.3 Mechanical Brakes

Under normal suspension operation the axel will typically move towards the rear of the vehicle. If too much tension has been placed on the manual brake system, the brakes will be activated as the suspension compresses. This may possibly cause wear of brake shoes or pads, overheating, brake failure and reduced fuel economy.

Inversely, if the manual brake cable is too loose. When activated the Mechanical Brake may not engage properly or engage at all. This will render the trailer unsafe as no braking force will be applied to the wheels and thus no assistance will be given to the vehicle. Without assistance catastrophic failure of the vehicles brake system is more than likely.

The upkeep and servicing of the brakes is a service function, not a warranty item. Failure to properly service and maintain the brakes will void your warranty. Mechanical override brakes may, from time to time, need adjusting. It is suggested to do so after approximately 2000km.

5.4 Park Brakes

Your park brake is set from factory to engage at the correct time when the lever is engaged. Incorrect adjustment in the cable tension will through suspension movement, cause the brake shoes to be partially actuated and excessive heating of the brake and drums to occur. Prolonged use, if incorrectly adjusted, will cause initially the back (secondary shoe) to overheat causing disintegration of the brake lining and will result in deterioration of brake performance until eventual brake failure. It is very essential that the release of this handbrake be carried out prior to travelling.

6. Wheel Management

Your camper trailer is not equipped with any jack or tools for changing a tire. It is your responsibility to make sure that you have the correct equipment to do so.

6.1 General Warning

- DO NOT GET UNDER A VEHICLE THAT IS SUPPORTED ONLY BY A JACK - ALWAYS USE VEHICLE SUPPORT STANDS
- Use jack only with the correct engagement fittings
- Never change a wheel on soft, uneven or sloping ground
- Do not remove wheel nuts until wheel is off the ground
- Do not allow passengers in your UEV while it is on the jack
- Before use – read the label attached to the Jack
- After use – ensure the flat tire and jack are properly secured

6.2 Safety during an Emergency Stop

Please carry a warning device, i.e. Reflective Triangle, to be displayed when necessary. Pull off the road as far as possible when changing a tire, or in other emergency situations, remembering your unit could be larger than the tow vehicle. It is advisable that everyone leaves the car and stays well clear when it is parked on the edge of a road or highway.

6.3 Wheel Mounting

It is important to maintain proper torque specifications to provide safe and secure attachment of the wheel to the hub drum.

- Start all nuts by hand to prevent cross threading
- Tighten nuts in three stages using a cross star pattern
- Whenever wheels are removed and refitted the wheel nut torque should be checked. It is recommended that the wheel nut tension be checked for the first 50km of your initial trailer use and then after every wheel change

6.4 **In the event of a flat tire: Please follow all safety instructions stated in the “Safety during an Emergency Stop” section above**

6.5 Wheel Alignment Tool

- Camber and tow in and out is all moved by the one adjuster. This will enable you to get it as close as possible but you won't be able to get it perfect
- Firstly take the weight of the wheel, using a hoist or a jack stand and jack
- Turn the cog clockwise to bring the tow in and the camber at the top in
- Keep adjusting until the cog gets to the top and then adjust a bit further and it will reset itself

7. Canvas Management

On new canvas that gets wet it is normal to experience “Misting” through the fabric. This will cease when the tent section has “taken up”, that is when the fabric threads have had time to swell and close. It is advisable upon delivery of your camper trailer equipped with canvas coverings that this canvas should be soaked with water twice and both times be allowed to dry before using the camper

trailer or annex before your first trip. This is called curing the canvas.

The reason for curing the canvas twice is to allow the stitching to expand into the holes caused by the needle stitching of the canvas, and it will therefore tend to make your annex or canvas cover of your camper trailer more waterproof.

The stitching itself may allow water to seep through – this is normal and not a warranty defect. Should weeping continue to occur through the seams, a spray with water repellent proofing should rectify the problem. The spray should only be applied when completely dry, it will not work if the tent is wet. To get the best results, apply the spray to both sides of the seams.

Canvas should always be stored away in a perfectly dry condition. If this is not possible it is advised that as soon as able the canvas should be dried out and then packed away. Be careful where you store your canvases as they can upset the towing of your UEV due to the additional load being placed in the incorrect position.

Your Conqueror Australia rip stop canvas has been specially treated to repel water, resist mildew and minimize shrinkage. To clean, use warm water and a sponge to remove dirt and grime. Do not use cleaners with a bleach or chlorine ingredient as they will strip the finish and colour from the tent. In most cases just warm water will be sufficient. A soft cloth needs to be used for cleaning the clear vinyl windows to prevent scratching.

WARNING: The use of INSECT SPRAY or HAIR SPRAY around the canvas may impair the water repellent properties of the fabric.

8. Cooking

8.1 Dometic Stove

Stoves should be operated in accordance with the stove manufacturer's printed instructions as supplied.

8.2 Microwaves

If your UEV is fitted with a microwave, ensure you remove the cooking plate from the microwave oven before you start travelling. Before you operate your microwave please carefully read the owner's manual and fill out the guarantee and maintenance card as supplied with your microwave oven. Because of the large draw on the batteries by the microwave you may find that use of the microwave will temporarily cut power to the fridge and lights. Power will go back to these outlets when the microwave has stopped cycling.

9. Fire Safety

When operating your UEV's Dometic Stove ensure that no flammable items are within close proximity of the open flame. If awning walls (if equipped) are attached ensure that the window above the stove is open to allow the heat to dissipate away from the stove and to prevent damage to the awning. If operating the UEV around an open source of ignition or fire pit, ensure that the prevailing wind conditions are away from the UEV to prevent embers from landing on the trailer.

If fire does occur immediately evacuate all persons from the trailer and use the available fire extinguisher to extinguish the fire. If necessary contact relevant authorities and then once the situation is resolved contact Conqueror Australia

All models are equipped with Fire Extinguishers. These should always be full and at the correct pressure. Annual checking by your local fire brigade is recommended.

10. Vehicle Maintenance

10.1 Maintenance Tips

Please take the time to read through the follow tips on how to care for you and your camper trailer. We want your vehicle to be in the best shape it can be in so that you can enjoy the experience of getting out and exploring this great country of ours. It outlines some handy tips and procedures you should follow to get the most out of your investment and keep you safe at the same time.

10.2 Cleaning Tips

The aluminum sheeting on the outside of your camper should only be cleaned with warm soapy water. Never use abrasive materials or cutting compounds as this could seriously deteriorate the baked paint finish on the aluminum. Buildup of road tar or bird droppings can be removed with a diluted solution of mineral turpentine. This should be applied only to the surface that needs cleaning and it should be immediately rinsed off with warm soapy water.

10.3 Exterior care

The exterior of your UEV should be regularly cleaned with soapy water and a brush or broom. Extra care should be taken, when cleaning windows, that a harsh brush is not used on these surfaces as the acrylic in the windows may permanently scratch. In the case of rollout awnings, these should also be occasionally washed with warm soapy water and rinsed clean. External sealants must be checked annually, and repaired as they degrade over time.

10.4 Fabric & Mattress Care

- Vacuum regularly using a low suction with appropriate attachment
- Always test cleaning on non-exposed surface
- Avoid excessive rubbing and abrasion. Remove loose items and trims before cleaning
- Do not wash in domestic washing machines
- Hand wash in cool to warm water. Mild detergents such as wool mixes are recommended
- Do not bleach, soak, rub or wring. Drip dry in shade away from direct heat. Do not tumble dry. Do not use pegs. Do not fold curtains over clothes lines. Do not iron/press on coated side
- Possible shrinkage 3% - allow to dry thoroughly before re-use
- Mattresses should only be cleaned with warm soapy water to remove any stains and in the case of foam mattresses, a considerable amount of time needs to be allowed for the drying of the foam in the sun prior to storing away in the caravan if they have been wet or after cleaning. The foam inside the mattress can deteriorate if it is stored away wet and it can also cause a damp smell to continually come from the mattress.

10.5 Spot cleaning

Treat spills and stains as soon as possible. Gently scrape any soil or mop any liquid from the surface of the fabric. Do not scrub with a stiff brush, apply proprietary cleaning agents strictly according to instructions. Test on non-conspicuous area before use. Do not saturate the fabric or filling with water or other cleaning fluids. May be spot cleaned with dry cleaning solvent. Dry away from direct heat. Allow to dry thoroughly before re-use. Persistent stains may require treatment by a professional

cleaner.

10.6 Storage Tips

Be sure the canvas is dry before storage. Do not have the UEV closed for more than 24 hours with damp canvas. If the canvas was damp when you closed it, open it up at the first opportunity and let it dry. Dry the canvas with all the bed bows and braces in place, and have all zipper's closed and cords fastened. The most common cause of damaged canvas is mildew, which is the result of storing your camper for any period of time with a damp or wet canvas, (Such damage is not covered under warranty). This is even more important in coastal areas which have high humidity. Do not store your UEV with window panels unzipped, as this can distort the normal shrinkage process of the canvas.

To keep your UEV electrical system in top condition it is best to run it through a cycle every month. To do this use your appliances until the batteries get down to 11.5V and then put the UEV on charge for a 24 hour period. There is a small amount of draw on the batteries that is continuous so it does require you to charge the batteries periodically.

Before storing it is recommended that you give your UEV a thorough wash and clean. We suggest that you then use some sort of water dispersant and protector over the underside of your UEV. For the exterior of you camper we recommend a silicone spray paying particular attention to the hinges of doors etc.

damage whether static or in transit. This warranty also does not apply to any Conqueror Australia product used for commercial purposes, rent or for hire or subject to misuse, neglect or accident. Conqueror Australia vehicles have been designed for recreational use and not for permanent residential purposes. When used for permanent living possible premature wear and tear is not covered under the limited warranty. Damages or failures resulting from the following are also not covered by Conqueror Australia's warranty:

- Exceeding maximum ATM Weight (REF V.I.N. Plate Section)
- Alterations, repairs and additions not authorised by Conqueror Australia
- Accident, theft or fire
- Stone strike, hail, windstorm, lightning, external fire or unusual environmental conditions
- Shock failure due to misuse resulting in limiting strap rupture
- Electrical shocks
- Modifications that are not performed by Conqueror Australia void will Void any warranty claims.

Conqueror Australia warranty expressly excludes any liability for consequential loss such as (including but not limited to) the use of your UEV, loss of time, inconvenience, expense for petrol), telephone, travel, lodging, loss or damage to personal property, lost revenues, salaries or commissions resulting from down time and these items are not covered by this warranty and Conqueror Australia hereby disclaims any responsibility or liability for such.

Conqueror's UEV range of products have been designed and constructed to give added strength and ground clearance for unsealed road usage. Electrical and gas venting regulations and other construction restraints limit the effectiveness of these products against dust and water penetration should these products be exposed to water crossings at, or above, body floor level. It is strongly

recommend to tow at a safe speed according to travel conditions with extra care and attention required on uneven surfaces. Our UEV range is designed to follow your vehicle wherever you can safely go and are designed for touring conditions. The following items are not covered under Conqueror Australia's warranty:

- Impact or stone damage to body, chassis and running gear
- Soiling of fabrics and internal fitments from dust or other air-born substances
- Water damage due to creek crossings
- Water damage due to canvas being caught in seals
- Movement or damage caused by dislodgment of appliances and fittings resulting from use on corrugated or uneven surfaces
- Use on roads or tracks that could be described as unsafe
- Completely draining your batteries of charge may void the battery warranty
- General damage arising from misuse is not covered by warranty
- Commercial use or rental of this vehicle voids this warranty

10.7 Owner's Responsibility

As a new owner of a UEV, you are responsible for regular and proper maintenance as discussed under vehicle maintenance section in this manual. You are also responsible for following procedures in your manual and using your UEV correctly. This will help prevent conditions arising from neglect that are not covered by your Conqueror Australia Warranty. If a problem arises, contact Conqueror Australia to make an appointment.

If you are in an area not covered by an authorised centre, work can only be carried out in an unauthorised workshop after prior written approval from Conqueror Australia. Payment to the repairer could be required from the customer. If so, you should claim reimbursement from Conqueror Australia by forwarding the repairer's invoice and receipt for payment (copy thereof) together with proof of approval by Conqueror Australia. Prompt reporting of problems is essential. Please do not delay. Conqueror Australia will not accept any damage arising from not having faults attended to in a timely manner.

Please ensure you contact your insurer and verify your insurance covers your vehicle for off-road travelling if you will be doing so.

10.8 Self-Maintenance Schedule

- Check all bolts and nuts
- Check all dust seals
- Check gas lines
- Check water hose fittings
- Check wheel bearings before every trip (distance and conditions dependent)
- Check brake adjustment settings

- Make sure tyre pressures are altered to suit the prevailing road conditions
- Make sure batteries are charging and working as required. Charge your batteries for 1 week straight
- After rain, open awning bags and allow tents and poles to dry
- Canvas should be soaked and allowed to dry fully before use, pay particular attention to any stitching and apply seam seal if necessary
- Check spare wheel tyre pressure
- Clean/replace air filter after every trip (if applicable)
- Make sure that any scratches or marks have had touch-up paint applied
- After every trip clean thoroughly and allow to dry
- Store under cover or if left outside cover with a tarpaulin or other cover
- Take additional care for your UEV by spraying fish oil, lanolin, or other water dispersant liquids to prevent any possible corrosion starting. This should be used as part of your regular maintenance before and after every trip

Failure to properly care for your UEV may affect your warranty.